the Regional Director makes a merit determination. A representative of the appropriate Regional Office, as part of the investigation, may assist the parties in informally resolving their dispute.

§ 2423.2 What Alternative Dispute Resolution (ADR) services does the OGC provide?

- (a) Purpose of ADR services. The Office of the General Counsel furthers its mission and implements the agency-wide Federal Labor Relations Authority Collaboration and Alternative Dispute Resolution Program by promoting stable and productive labor-management relationships governed by the Statute and by providing services that assist labor organizations and agencies, on a voluntary basis, to:
- (1) Develop collaborative labor-management relationships;
- (2) Avoid unfair labor practice disputes; and
- (3) Informally resolve unfair labor practice disputes.
- (b) Types of ADR Services. Agencies and labor organizations may jointly request, or agree to, the provision of the following services by the Office of the General Counsel:
- (1) Facilitation. Assisting the parties in improving their labor-management relationship as governed by the Statute;
- (2) Intervention. Intervening when parties are experiencing or expect significant unfair labor practice disputes;
- (3) Training. Training labor organization officials and agency representatives on their rights and responsibilities under the Statute and how to avoid litigation over those rights and responsibilities, and on using problemsolving and ADR skills, techniques, and strategies to resolve informally unfair labor practice disputes; and
- (4) Education. Working with the parties to recognize the benefits of, and establish processes for, avoiding unfair labor practice disputes, and resolving any unfair labor practice disputes that arise by consensual, rather than adversarial, methods.
- (c) ADR services after initiation of an investigation. As part of processing an unfair labor practice charge, the Office of the General Counsel may suggest to

the parties, as appropriate, that they may benefit from these ADR services.

§ 2423.3 Who may file charges?

- (a) Filing charges. Any person may charge an activity, agency, or labor organization with having engaged in, or engaging in, any unfair labor practice prohibited under 5 U.S.C. 7116.
- (b) Charging Party. Charging Party means the individual, labor organization, activity, or agency filing an unfair labor practice charge with a Regional Director.
- (c) Charged Party. Charged Party means the activity, agency, or labor organization charged with allegedly having engaged in, or engaging in, an unfair labor practice.

§ 2423.4 What must you state in the charge and what supporting evidence and documents should you submit?

- (a) What to file. You, the Charging Party, may file a charge alleging a violation of 5 U.S.C. 7116 by providing the following information on a form designated by the General Counsel, or on a substantially similar form, or electronically through the use of the eFiling system on the FLRA's Web site at www.flra.gov, or by facsimile transmission:
- (1) The Charging Party's name and mailing address, including street number, city, state, and zip code;
- (2) The Charged Party's name and mailing address, including street number, city, state, and zip code;
- (3) The Charging Party's point of contact's name, address, telephone number, facsimile number, if known, and email address, if known;
- (4) The Charged Party's point of contact's name, address, telephone number, facsimile number, if known, and email address, if known;
- (5) A clear and concise statement of the facts alleged to constitute an unfair labor practice, a statement of how those facts allegedly violate specific section(s) and paragraph(s) of the Statute, and the date and place of occurrence of the particular acts; and
- (6) A statement whether the subject matter raised in the charge:
- (i) Has been raised previously in a grievance procedure;